



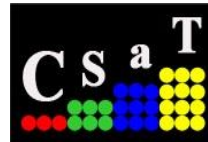
## SHB20216 CERTIFICATE II IN SALON ASSISTANT SHB20116 CERTIFICATE II IN RETAIL COSMETICS

Are you interested in the hairdressing and cosmetics industry?

- Nationally recognised qualifications
- Gain the basic skills of hairdressing science and retail cosmetics to impress potential employers
- Course includes all learning resources



The Training and Assessment for this program is being delivered by  
2 Study Training Pty Ltd on behalf of CSaT



For information such as our Complaints and Appeals and Refund Policies, please access the Student Handbook from our website, [www.csat.com.au](http://www.csat.com.au)

## What you'll learn:

Make-up

Products and services

Greeting and preparing clients

Shampoo & basin services

Maintaining tools & equipment

Drying hair to shape

Financial transactions

# CSaT

RTO: 32466

39 Gladstone Road  
Rockhampton QLD 4700  
PO Box 8087  
Allenstown QLD 4700  
[www.csat.com.au](http://www.csat.com.au)  
P: 07 49 274586

E: [admin@csat.com.au](mailto:admin@csat.com.au)



CSaT Training

## SHB20216 CERTIFICATE II IN SALON ASSISTANT

### COURSE CONTENT

This is a preparatory qualification which provides a defined and limited range of basic skills and knowledge used in hairdressing salons by individuals who provide assistance with client services. These routine and repetitive tasks are completed under direct supervision and with guidance from hairdressers who manage the client service. The combined skills and knowledge do not provide for a job outcome as a hairdresser and this qualification is intended to prepare individuals for further training.

*There are no entry requirements for the qualifications listed above.*

Before commencing in this qualification, students proficiency in language, literacy and numeracy will be assessed to determine what level of support is needed through the study program.

Duration for full program (2 qualifications): 10-12 months  
QCE Points: 6-7 (based on two completed qualifications)

These qualifications are currently delivered via **classroom**-based delivery at local school training rooms and working salons. This program is offering the two qualifications simultaneously as they have several identical units of competency. Students may be required to complete some theory work in their own time. Assessment methods will include written, observation and projects.

The payment/funding option for these qualifications include:

- Fee for Service (payment plans are available)
- **VET in Schools - VETiS (funded by the Queensland Government) for Certificate II in Salon Assistant only**

Please refer to our full Course Information Booklet for further information on VETiS funding; OR visit the Department of Small Business and Trainings website <https://desbt.qld.gov.au/training/training-careers/incentives/vetis>; Please note that eligibility for Queensland Government funding applies.

There are 12 units of competency in the Certificate II in Salon Assistant qualification  
8 core (mandatory) units and 4 electives  
There are 15 units of competency in the Certificate II in Retail Cosmetics qualification  
10 core (mandatory) units and 5 electives

Salon Assistant and Retail Cosmetics relevant units		Retail Cosmetics relevant units only	
BSBWHS201 - C	Contribute to health and safety of self and others	BSBSUS201 - E	Participate in environmentally sustainable work practices
SHBXCCS001 - C	Conduct salon financial transactions	SHBBCCS001 - C	Advise on beauty products and services
SHBXIND001 - C	Comply with organisational requirements within a personal services environment	SHBBMUP002 - C	Design and apply make-up
SHBXIND002 - C	Communicate as part of a salon team	SIRXIND003 - C	Organise personal work requirements
SIRXSLS001 - E/C	Sell to the retail customer	SIRRINV001 - E	Receive and handle retail stock
SHBXCCS004 - E/C	Recommend products and services	SHBBRES001 - E	Research and apply beauty industry information
SIRRMER001 - E/C	Produce visual merchandise displays	SHBXWHS001 - E	Apply safe hygiene, health and work practices
<b>Salon Assistant relevant units only</b>		SHHBAS002 - E	Provide head, neck and shoulder massage for relaxation
SHBHDES002 - E	Braid hair	C – Core unit within qualification; E – Elective unit within qualification  <b>Please note: units of competency offered may be subject to change</b>	
SHBHDES001 - C	Dry hair to shape		
SHHBAS001 - C	Provide shampoo and basin services		
SHBXCCS003 - C	Greet and prepare clients for salon service		
SHBHIND001 - C	Maintain and organise tools, equipment and work areas		

For further information on this, or any of our other courses, contact:  
CSaT Training on (07) 4927 4586, [admin@csat.com.au](mailto:admin@csat.com.au), or 2 Study Training Pty Ltd 0407 642 998,  
[admin@2study.com](mailto:admin@2study.com)

