

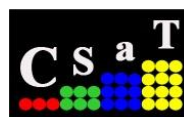


SIT20316 CERTIFICATE II IN HOSPITALITY

Mount Morgan State High School

Are you interested in pursuing a career in the
Hospitality industry?
This course is a great place to start!

- Nationally recognised qualification
- Course includes all learning resources
- This qualification is delivered in partnership with
Mount Morgan State High School
- CSaT trainer/assessor will visit the school at scheduled times to assist in training delivery, conduct observation assessment and monitor student progress



What you'll learn:

Health, safety and
hygiene

Responsible Service of
Alcohol (RSA)

Responsible Gambling
Services (RGS)

First Aid

Non-alcoholic beverages

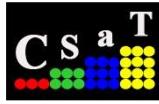
CSaT

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 CSaT Training



SIT20316 CERTIFICATE II IN HOSPITALITY

COURSE CONTENT:

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision. This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.

There are no entry requirements for this qualification.

Before commencing in this qualification, students proficiency in language, literacy and numeracy will be assessed to determine what level of support is needed through the study program.

Duration: 10-22 months

This qualification is currently delivered via a combination of **online** and **classroom** delivery. Assessment methods will include written and observation. Students **may** be required to complete some of their online work in their own time.

The payment/funding option for this qualification is:

- **VET in Schools - VETiS (funded by the Queensland Government)**
- **Fee for Service**

Please refer to our full Course Information Booklet for further information on VETiS funding; OR visit the Department of Employment, Small Business and Trainings website <https://desbt.qld.gov.au/training/training-careers/incentives/vetis> Please note that eligibility for Queensland Government funding applies.

There are 12 units of competency in the Certificate II in Hospitality qualification
6 core (mandatory) units and 6 electives as shown below.

Credit Transfer and/or Recognition of Prior Learning (RPL) is available.

CSaT will issue student Statement of Attainment or Qualification.

CORE UNITS	BSBWOR203	Work effectively with others
	SITHIND002	Source and use information on the hospitality industry
	SITHIND003	Use hospitality skills effectively
	SITXCCS003	Interact with customers
	SITXCOM002	Show social and cultural sensitivity
	SITXWHS001	Participate in safe work practices
ELECTIVE UNITS	SITXFSA001	Use hygienic practices for food safety
	SITHFAB002	Provide responsible service of alcohol
	SITHFAB005	Prepare and serve espresso coffee
	SITHGAM001	Provide responsible gambling services
	HLTAID003	Provide first aid
	SITHFAB004	Prepare and serve non-alcoholic beverages

Please note: electives are subject to change

For further information on this, or any of our other courses, contact CSaT Training on (07) 4927 4586, drop into our training rooms at 39 Gladstone Road Rockhampton, OR email: admin@csat.com.au